

The Truth About Accessibility Overlays



What Are The Risks?

In *Murphy v. Eyebobs*, the plaintiff alleges that the defendant's website is inaccessible due to an overlay that creates barriers for screen readers. The judge agreed, ordering Eyebobs to take corrective action to comply with the ADA.



The End User

This video demonstrates how overlays can create their own barriers and don't address the underlying problems of inaccessibility.



Overlays found unreliable in gov research

Colorado state government officials funded research into all available digital accessibility tools and discovered that WCAG compliance cannot be achieved with overlays.



Automated Tools

Overlays utilize "AI" to locate and fix issues on a site. However, these automated tools can't fix everything and require a human to verify the site's compliance.



Privacy Concerns

Some Overlays can track if the end-user has Assistive Technology active on their device, monitoring the user as they visit other sites with the same Overlay. Without informed consent, this can lead to privacy law violations.



Authority

According to the World Wide Web Consortium, conformance with the WCAG can only be attained through a combination of automated and manual assessment.

This is why we prioritize testing and remediating at the code level. This creates a strong, accessible platform with a user-first approach. We also stay ahead of the current standards by adhering to the WCAG 2.2 AA standard which is the latest version.

